

## UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S): Michael A. Sharo                      GROUP ART UNIT: 2618  
APPLN. NO.: 10/659,993                      EXAMINER: Trinh, Tan H  
FILED: September 11, 2003                      Confirmation No. 4645  
TITLE: METHOD AND APPARATUS FOR PROVIDING SMART REPLIES  
TO A DISPATCH CALL

CERTIFICATE UNDER 37 CFR 1.8(a)	
I hereby certify that this correspondence is being electronically transmitted on the date listed below:	
Date:	September 11, 2007
Signature	/Larry G. Brown/
Typed or printed name:	Larry G. Brown

**AMENDMENT**

Mail Stop: **AMENDMENT**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

This communication is responsive to the Office Action mailed April 9, 2007 relating to the above-identified application. A three-month Extension of Time is being paid concurrently with this submission.

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.